

Recognise Respond Refer

Resources

(Please click on the links in the images) updated Nov 2023

Digital Mental Health Gateway

Head to Health

Head to Health A website that links Australians to online and phone mental health services, information and resources

Phone and Online Counselling and Support



Lifeline 13 11 14 24/7 phone counselling and online crisis support chat, Lifeline Text on 0477 13 11 14

Beyond Blue kidshelpline

Suicide Call Back

MensLine

Australia

Telephone (24/7), online and email counselling Kids Helpline 1800 55 1800 24/7 phone and online counselling for youth (5-25yrs)

Suicide Call Back Service 1300 659 467 National 24/7 professional telephone & online counselling for anyone affected by suicide

Beyond Blue Support Service 1300 22 4636

1800RESPECT 1800 737 732 24/7 phone & online counselling for people seeking support for domestic violence situations

MensLine Australia 1300 78 99 78 Telephone and online counselling service offering support for Australian men

QLife 1800 184 527, 3pm to midnight Online chat and phone counselling for lesbian, gay, bisexual, transgender and intersex (LGBTI) people

Open Arms 1800 011 046, 24 hours Mental health support for Navy, Army and Air Force personnel, veterans and their families

FriendLine 1800 424 287, Mon-Fri 6-8pm AEST A national support line "ready for a cuppa and a conversation" with trained volunteers



friendline,

ationships Australia.



Gambler's Help

need (shelter, food, health and other critical services) Relationships Australia 1300 364 277

Relationships support services for individual, families and communities.

Australia-wide service for people who are homeless or

at risk of becoming homeless to find the services they

National Debt Helpline 1800 007 007 Weekdays 9.30am – 4.30pm, free, independent and confidential advice from professional financial counsellors, live chat available Gamblers Help 1800 858 858 24 hours, 7 days a week, free, confidential

Aboriginal and Torres Strait Islander People

Ask Izzy

Aboriginal Family Domestic Violence Hotline

1800 019 123 - Victims Services NSW has a dedicated contact line for Aboriginal victims of crime who would like info on victims' rights, how to access counselling and financial assistance





WellMob Social, emotional and cultural wellbeing online resources for Aboriginal and Torres Strait Islander People

13Yarn 13 92 76

24/7 talk with an Aboriginal or Torres Straits Islander Crisis Supporter, free and confidential Mob Strong, Debt Help 1800 8080488

free legal advice service about money matters for Aboriginal and Torres Strait Islander people

Moderated Forums

(12-25yrs) with a range of issues

Beyond Blue Online Forums

State based DV Lines 1800 65 64 63 - available 24/7

Provides counselling and referrals to women

Domestic Violence Crisis Service ACT (02) 6280 0900

24hr telephone counselling, support and access to safe

experiencing domestic and family violence.

Safe Steps Family Violence Response Centre

Internet chat, email and phone support for young people

Practical tools, support and moderated forums to help

youth get through everything from everyday issues to

Safe, supportive moderated online peer support forums for a range of mental health issues and demographics

SANE AUSTRALIA

Sane Australia Moderated forums providing peer-to-peer support

eheadspace

ReachOut

tough times

accommodation.

1800 015 188 - 24-hour line

윤궁 headspace







ACT

Domestic Violence Crisis Service

Victoria **Domestic Violence** Helpline

South Australia Domestic Violence

Domestic and Family Violence Helplines

Western Australia **Domestic Violence** Helpline

Domestic Violence Support lines Tasmania Domestic Violence Support

neglect of people with disability

Hotline



National Relay Service

If you are deaf and/or find it hard hearing or speaking with people who use a phone, the National Relay Service (NRS) can help you.

Australia-wide telephone hotline for reporting abuse and

Language Support

Translating and Interpreting Service

13 14 50 - 24-hour service, website

Free phone service to gain access to an interpreter

training@accidental-counsellor.com

1800 800 098 - 24-hour line for crisis counselling, support and referral to safe **Crisis Line** accommodation Queensland DVConnect Womensline - 1800 811 811

free professional and non-judgemental telephone support to women who are experiencing domestic or family violence. 24-hours, 7 days a week DVConnect Mensline - 1800 600 636 free confidential counselling, referral and support to men affected by domestic and family violence. (9am to 12

midnight, 7 days a week) 1800 007 339 - 24-hour service

This service provides support for women, with or without children, who are experiencing family and domestic violence

Please find relevant number listed on the page here

18000 633 937

Safe at Home Family Violence Response and Referral

Support for People with Disability

National Disability Abuse and Neglect

Northern Territory

Service Line.

1800 880 052

